

Eligibility Criteria

The Chippenham Link Scheme provides a 'Good Neighbour' service to those in need in our local communities. It is, therefore, impossible to tightly define those able to use the service due to varying local conditions. Each request for a service will be dealt with on its own merits by the coordinator responsible for the day-to-day operation of the scheme.

The following principles will be taken into account:

Transport - by volunteers driving their own cars, may be provided for those who

- a) are unable to access public transport due to infirmity;
- b) have no reasonable alternative transport due to lack of public transport;
- c) are not eligible for the ambulance car/medi car service for medically related journeys;
- d) consider the ambulance car/medi car service to be inappropriate for their personal needs;
- e) can get in and out of a private car safely with a minimum of assistance.

It is often necessary for coordinators to prioritise requests, normally journeys for medical appointments are given priority and any request accepted is subject to the availability of a volunteer.

The service is not restricted to a particular age group or those with a physical or mental infirmity. It is advised that Chippenham Link Scheme does not carry children under eleven years of age due to the legislation around child car seats.